

# COMMUNITY LIVING NORTH PERTH

ANNUAL  
REPORT  
2021

# MISSION. VISION. VALUES.

## Our Mission

We are dedicated to promoting quality of life through education, advocating inclusion, realizing dreams and supporting people to be contributing members of their community.

## Our Vision

Supporting individuals in a welcoming community.

## Our Values:

- Respect
- Inclusion
- Empowerment
- Integrity
- Innovation

# Velma Hamilton

## CHAIR



I begin my report by expressing my pleasure and it is a privilege to represent the chair for the CLNP board of directors for the past year. I would like to say THANK YOU to all of our board members for giving of your time and sharing your ideas and making decisions to continue to keep CLNP operating as a governance board. This past fiscal year has met us with challenges and celebrations.

1. COVID continues to make life challenging. We at CLNP have followed all Ministry guidelines.
2. Our part time ED Mark Phillips presented his resignation effective August 31,2020. Effective September 1,2020 our board and management staff were able to work as a team and managed to keep our organization in order.

Beginning September 1,2020 our management team, Carolyn, Sondra, Tracey, and Sonya, went above and beyond to keep the day to day operations a float. For this we are grateful and THANK YOU for your dedication to the operations of CLNP. Our board were informed and communicated with the Ministry during this time.

Effective September 1, 2020 our board began a search for a new ED. Many discussions were held regarding going forward for the operations of CLNP. A search committee was selected and with the expertise of Ward & Uptigrove we were successful in hiring our full time ED effective February 2021. We are pleased and excited to announce with a big WELCOME to our new full time ED, Jennifer Croft.

3. Purchase of real estate. We are pleased about the purchase of a residence and celebrate that we have helped make a home for two people we support!

I would like to thank our ED and Managers, our staff, our families, our volunteers, and most of all to the people we support. Each step you take makes it all worth while. Stay safe, be kind, take care.

Respectfully submitted Velma Hamilton, CLNP Chair.



# Jennifer Croft

## Executive Director



I am very excited to have joined Community Living North Perth in March, and have greatly appreciated the warm welcome I have received from the board and staff, the people we support and their families, our Ministry and agency partners and the greater community of North Perth.

One of the things that I immediately noticed when starting at CLNP is the incredibly strong sense of community surrounding the organization. Many of the members of the board, management and staff have dedicated significant time and effort over a large number of years to the organization, and everyone has indicated how woven together their lives are with the people we support and their families.

This past year has been a particularly challenging one for the people in our organization. A key part of CLNP's mission is "promoting quality of life" and I would argue that the past year in a worldwide pandemic has made that challenging for all of us. And yet, in my short time here I have witnessed great efforts by our staff to maintain that quality of life for the people we support, including virtual programming, socially distanced celebrations of significant events and creative solutions to support people to get outdoors and help them stay active and be well.

Our organization has a lot to be proud of in the past year. In the absence of an Executive Director for six months, the board and managers collaborated to keep the organization moving in a forward direction. Together, they finalized the purchase of a new home, which has allowed us to support more people in the community. With the assistance and direction of the Ministry, we have implemented many safety protocols to keep our staff and the people we support healthy and safe during the pandemic. We are proud to have made it through the past year with no positive cases of Covid in any of the homes we support. Further, in partnership with the North Perth Family Health Team we were able to get vaccinations to the residents in our homes. And, with the hard work of our coordinators and staff to book appointments and coordinate transportation, all of the people we support who are able to be vaccinated have now received their first vaccinations.

As we head into a new fiscal year, there is a lot to look forward to. We are excited to plan for a resumption of in-person activities as the province moves forward with its reopening plan. We are looking forward to providing a modified version of our summer supports program after it was cancelled last year in the early days of the pandemic. And we are excited to take on some new quality improvement projects to continue to improve our operations and services. We may have a "new normal" to look forward to, but that doesn't mean we can't make it even better than the "old normal".

## MEET OUR BOARD OF DIRECTORS 2020 - 2021

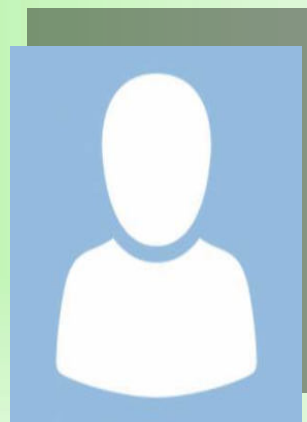


*Velma Hamilton* CHAIR

Velma Hamilton retired after over thirty years from Trillium Mutual as a commercial property underwriter. Velma joined the CLNP board of directors in 1990, wanting to learn more about the organization. At that time Velma's family were fortunate to receive supports at CLNP for their daughter Cindy. By joining the board Velma wanted to help other parents in the transition of finding supports for their child. Since that time CLNP has joined with Listowel District Secondary School to connect with parents before their child has finished high school and also provides a summer support program for young teens. Velma sits on committees for CLNP and Vacation Bible School at her church. Velma's hobbies and interests include scrapbooking, enjoying life with family and friends. Along with her husband Ron, they have their daughter Cindy, son Kent and his wife Julie, and their children, Bryce and Laci, and daughter Kelly and her husband Greg, their children Cody, Jadyn and Harley.

*Stephanie Gratton* 1ST VICE CHAIR

Stephanie Gratton was born and raised in the Listowel area. She has worked in the Developmental Services sector in different roles for over 25 years and most currently work as the Office Practice Manager for the North Perth Family Health Team. Presently, she is Vice Chair on the Board of Directors for Community Living North Perth. Steph resides in Atwood with her husband Stephane and has 3 Children, Courtney, Chase and Jenna.



*Kathy Lucas* 2ND VICE CHAIR

Kathy Lucas lives in Listowel with her husband Craig and their two beautiful children, Cole and Kyra. Kathy sits on the Community Living North Perth Board of Directors as a parent and enjoys advocating for quality of life for everyone. Kathy has had the opportunity to present their medical journey with their son Cole in London at a Urea Cycle Disorders Conference as well as to the members of the Rotary Club in Stratford supporting the Rotary Respite House. In Kathy's spare time she enjoys photography.

*Jaime D'Arcey* SECRETARY

Jaime D'Arcey is a Speech-Language Pathologist working with a variety of individuals ranging from preschool age to geriatrics. Prior to entering her current career, Jaime spent a short time employed as a support worker with Community Living North Perth. Jaime joined the CLNP Board of Directors in 2018 and during that time, she has sat on the Strategic Planning Committee, co-chaired the Fundraising Committee, and acted as Secretary for the past two years. Jaime resides in West Perth with her fiancé and their beloved husky. Jaime enjoys spending her down time walking with her dog, reading a good book, drawing and completing craft projects, and baking for friends and family.







*Shawn Healy* DIRECTOR

Shawn Healy is a resident of Listowel and has supported youth in various non-profit organizations for several years. His commitment comes from his father, whose brother has down syndrome while living and working in Toronto. He has ensured that those with special needs are treated with respect, inclusion and fairness. Shawn has sat on previous non-profit boards and is currently Chairing the Governance Committee for CLNP.

*Ruth Ann Partridge* DIRECTOR

Ruth Ann worked at a lawyer's office in Listowel for a number of years. She is retired and since Covid 19 has been busier at home. Ruth Ann and her husband have 3 children and 2 grandchildren that are the light of their life. She has been on the Board at Community Living for 28 years and is a member of the Governance Committee as well. Her greatest interest is the people being supported and Friendship Club which is enjoyed by all who attend. Ruth Ann enjoys working in her flower beds and vegetable garden and watching curling, baseball and hockey.



*Linda Lehmann* DIRECTOR

Linda has been on the Community Living North Perth board for many years and is currently on the Governance Committee. She works at Milverton Foodtown. She and her husband Ken have been married 35 years. They have 2 sons, Brandon and Travis and 4 grandchildren. Linda enjoys cooking/baking, walking, all kinds of needle work, hunting and fishing



*Jill Calder* DIRECTOR

Jill Calder is a retired teacher who spent the last 17 years of her career committed to educating students with special needs at Listowel District Secondary School. She values this experience and the relationships she formed, and brings a strong belief in equity and the importance of celebrating diversity to the CLNP Board. Jill is a proud mother of two who enjoys travelling, gardening and spending time with family and friends.





*Ron Wilson* DIRECTOR

Ron is a Chartered Professional Accountant (CPA) who is currently employed as the Senior Analytics and Regulatory Reporting Analyst at Trillium Mutual Insurance Co. He has been with Trillium Mutual since 2004. Prior to 2004, Ron held the position as Finance Manager at Grand River Hospital in Kitchener. In his spare time, Ron enjoys all types of sports, woodworking, camping and gardening. Ron lives in Atwood, and has been married to his wife Debbie for 40 years. They have two daughters; Amanda and Becky.

*Harminder Nijjar* DIRECTOR

Born and raised in Stratford, Harminder Singh Nijjar is a small business owner in the Listowel community. He graduated with a Masters of Pharmacy from De Monteforte University and started his career as a Pharmacist in 2014. His passion for community and patient care led him to open his own independent community pharmacy in November 2016. Harminder is passionate about giving back to the community that he calls home and currently is a board of director for Business Improvement Area and Community Living in North Perth. Outside of work, he and his wife enjoy spending time with their son.



*Hayley Dietz* DIRECTOR

Hayley Dietz is a high school visual arts teacher and photographer from Listowel, Ontario. She has been highly involved in inclusion efforts throughout the community for over a decade now, including working as a Summer Support Worker at Community Living and as the coordinator for the Community of Character. Hayley loves all things to do with the arts, building community, and travelling.

*Dianne Eby* DIRECTOR

Dianne and her husband Don have 4 children, and she gave up her career in nursing after choosing their fifth child, Danny. Because of Danny's disability, the whole family has grown close in supporting each other even though separated geographically. Dianne has been a part of the Listowel community and served on the

CLNP Board for 5 of those years, chairing the Strategic Planning Committee. She

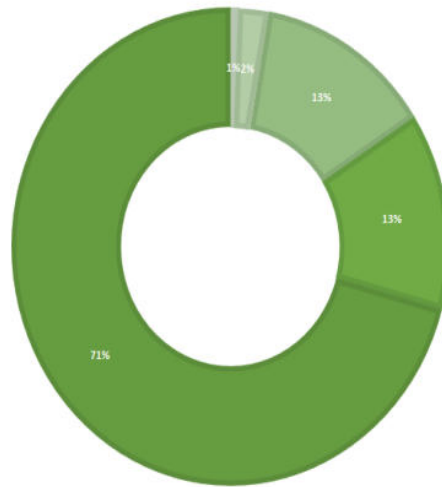
recently retired her respite home business in order to live in Neustadt and be closer to 3 of her 11 grandchildren. In addition to spoiling her grandchildren, she enjoys reading, coffee shops, and a relaxing day at the beach.



# FINANCIAL REPORT

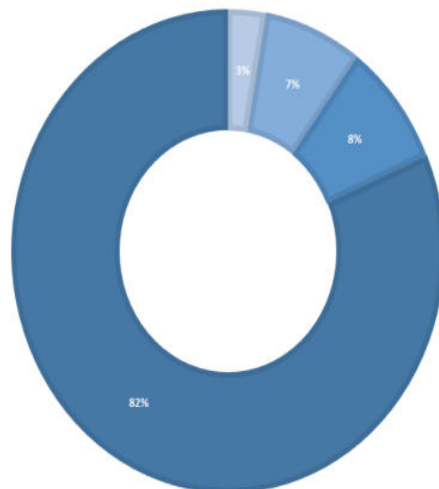
## REVENUE

Other Revenue Rental Revenue MCCSS Covid Support Funding Program Revenue MCCSS Funding

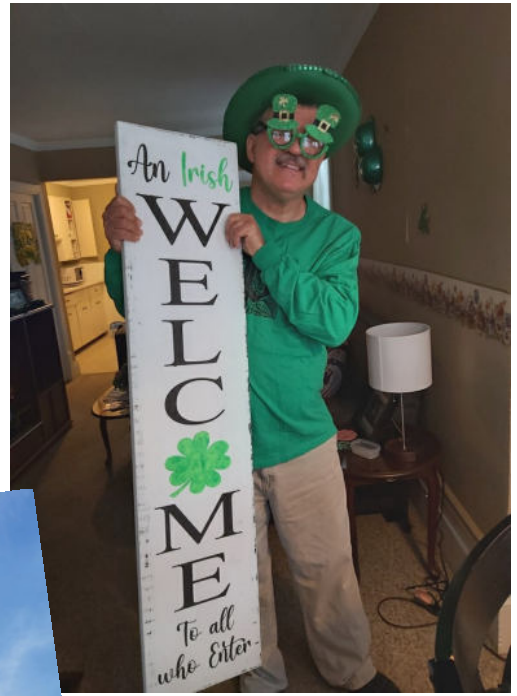


## EXPENSES

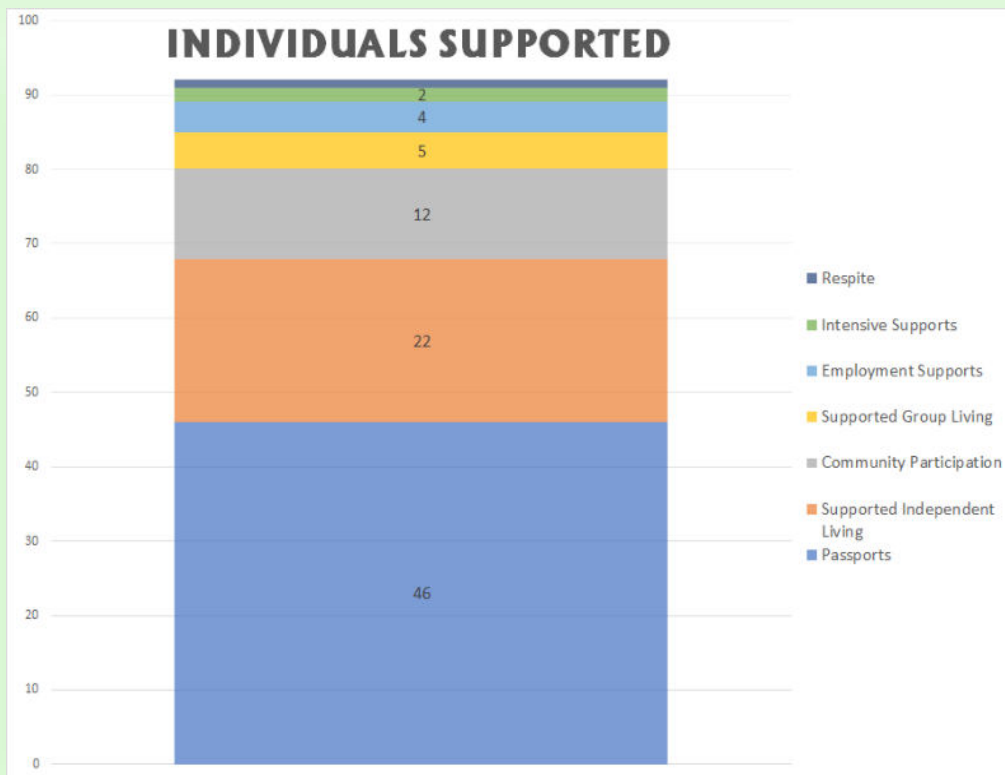
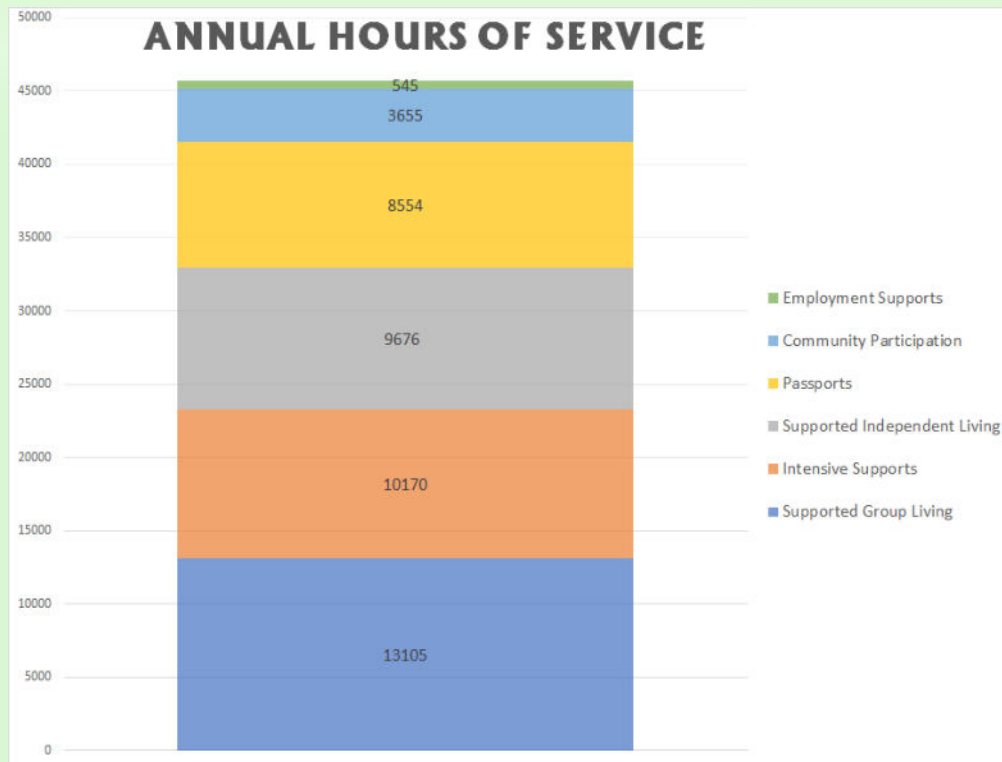
Program Business Property Staffing







# CLNP SNAPSHOT



# *COMMUNITY LIVING NORTH PERTH*

## **KEY ACCOMPLISHMENTS**

*2020- 2021*

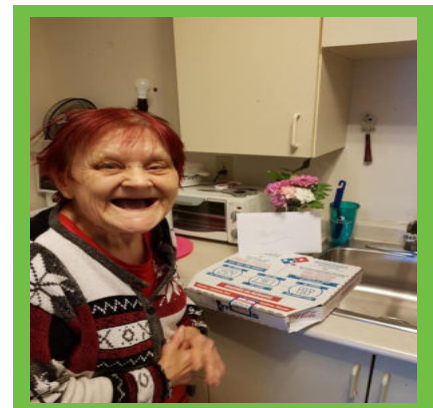
CLNP purchased a new home at 621 Elma Avenue in Listowel in October 2020. In December 2020, 2 ladies moved into the upstairs of the home and receive 24 hour support.



CLNP completed a renovation to the basement of the newly purchased home at 621 Elma Avenue in March 2021. This space is now a separate 2 bedroom home. We are anticipating assisting 2 more people to move into this home in the coming months.

We were able to purchase and have installed a generator and an air exchanger at 623 Elma Avenue. We were able to purchase and install a generator at 621 Elma Avenue and also at our Main office of 820 Main Street East. We are excited to have this generator at our Main office as it will serve as a heating a cooling space for the people we support in case of a power outage.

CLNP was able to bring 33 new people into service in our Passport Program in 2020 - 2021



In 2020 we were able to revamp our Respite space at 623 Elma Avenue in Listowel, into a space that will provide 24 hour support.



# CLNP COVID 19 RESPONSE

We know that Covid 19 has significantly impacted all of our lives over the past year and a half. We have created, implemented and continue to follow our Covid 19 Safety Plan, ensuring that the safety of everyone that we support and the staff at Community Living North Perth is of the utmost importance. We continue to monitor our Covid 19 safety plan and adjust it based on provincial and ministry guidelines.

## ONLINE EXERCISES



We have been very fortunate to not have any cases of Covid 19 in our homes.

65% of our staff have received their first covid vaccine

87% of the people we support have received their first vaccine.

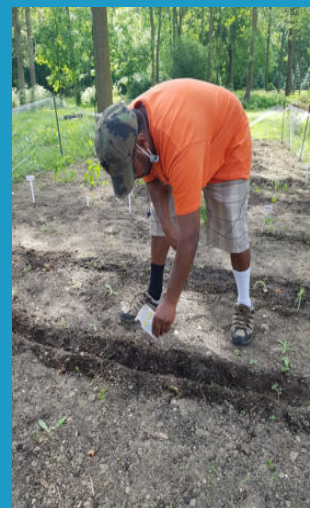
## VIRTUAL BINGO



The past year and a half has been a very challenging year navigating through the Covid 19 Pandemic. Our staff have done an amazing job in supporting people in this difficult time. They were creative and flexible and found new and innovative ways to provide supports and help people to not feel isolated and still keep everyone safe!  
Thank you to our amazing team at CLNP!



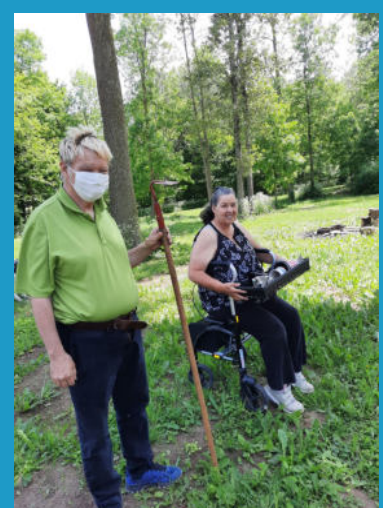




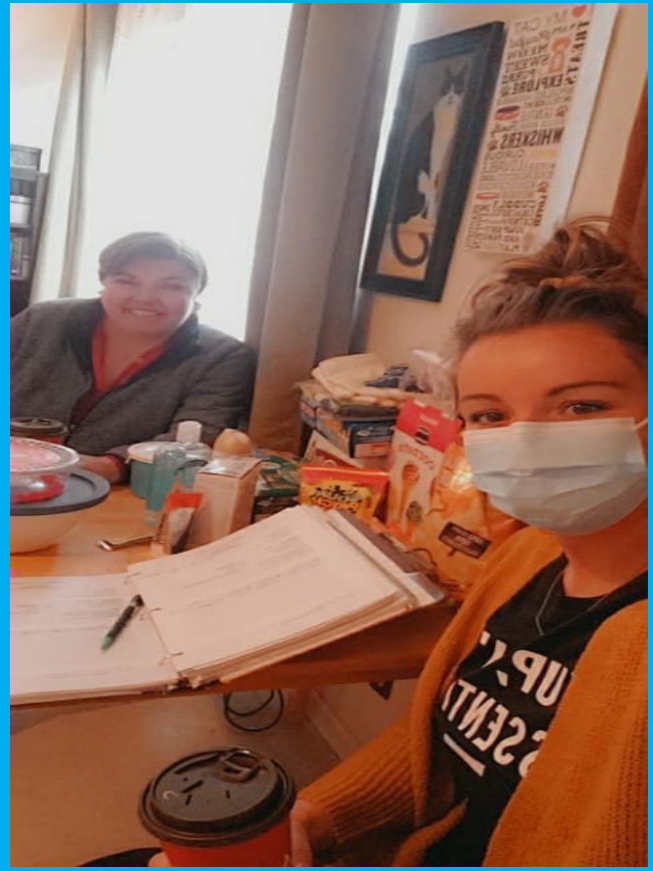
What an amazing Community we are so fortunate to live in. Community Living was gifted two amazing spaces from some community members. Thank you goes out to Scott Dallner from MAD Express and Conex Freight for the donation of greenhouse space. Although our efforts did not produce anything, we greatly appreciate the use of the space and the opportunity to try some new things. The people we support were happy for a new experience despite the limitations.

Another shout out goes out to Christopher and Janny Pape of Gowanstown. Janny answered a calling from Community Living for an outdoor space to plant a garden. Janny and family have not only gifted us the space and area to plant a garden but their outdoor oasis is at our fingertips. The space includes a pond to enjoy feeding their fish, a seating area to feed the birds and watch them in their habitat, as well as access to the trail at the back of their beautiful property and all the while being able to maintain physical distancing and stay safe. We at Community Living are very grateful for the generous donation of these two spaces in order to help keep the people we support, happy, healthy, safe and engaged in an otherwise lonely time due to covid.

We also wish to thank our staff for helping people we support get out to these great places and assisting with planting and maintaining the areas and learning something new.







It's been a challenging year, and yet one that was full of  
many achievements, celebrations and growth. We are  
looking forward to what's to come in

2021 - 2022,  
so stay tuned!

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Visit our website  
[www.clnorthperth.ca](http://www.clnorthperth.ca)

# COMMUNITY LIVING NORTH PERTH

*Inspiring Possibilities since 1958!*